



ISSUE TRACKING SOFTWARE

AUTOMATICALLY LOG FROM EMAIL

WEB BASED

EMAIL NOTIFICATIONS

ESCALATIONS

MULTI-CLIENT, MULTI-SYSTEM, MULTI-MODULE

DASHBOARD WITH STATS

Jtrac

ISSUE TRACKING SOFTWARE

Simple, robust, customizable, open source.

Jtrac has a lot of features for an organization that wants to record, assign, escalate, track, resolve and report on tickets. Jtrac lets users log and amend tickets using a web portal, email and an API interface from another application. Tickets can be automatically escalated.



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